

## BHS – Hemato Knowledge Hub

### Privacy and Cookies Policy

#### General Provisions

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- This website is property of BHS - Belgian Hematology Society. By accessing and using the websites, you have expressly agreed to the following general conditions.

#### Intellectual property rights

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- The contents of this site, including trademarks, logos, drawings, data, product or company names, texts, images, etc. are protected by intellectual property rights and belong to BHS or entitled third parties.

#### Liability limitation

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- The information on the websites is general in nature. It is not adapted to personal or specific circumstances and can therefore not be regarded as personal, professional or judicial advice for the user.
- BHS does everything in its power to ensure that the information made available is complete, correct, accurate and updated. However, despite these efforts inaccuracies may occur when providing information. If the information provided contains inaccuracies or if specific information on or via the site is unavailable, BHS shall make the greatest effort to ensure that this is rectified as soon as possible.
- BHS cannot be held responsible for direct or indirect damage caused by the use of the information on this site. The site manager should be contacted if the user has noticed any inaccuracies in the information provided by the site.
- The contents of the site (including links) may be adjusted, changed or extended at any time without any announcement or advance notice. BHS gives no guarantees for the smooth operation of the websites and cannot be held responsible in any way for the poor operation or temporary unavailability of the websites or for any type of damage, direct or indirect, which may occur due to the access to or use of the websites.
- BHS can in no case be held liable, directly or indirectly, specifically or otherwise, vis-à-vis anyone for any damage attributable to the use of this site or any other one, in particular as the result of links or hyperlinks including, but not limited to, any loss, work interruption, damage of the user's programs or other data on the computer system, hardware, software or otherwise.
- The websites may contain hyperlinks to websites or pages of third parties or refer to these indirectly. The placing of links on these websites or pages shall not imply in any way the implicit approval of the contents thereof. BHS expressly declares that it has no authority over the contents or over other features of these websites and can in no case be held responsible for the contents or features thereof or for any other type of damage resulting from their use.

## Applicable legislation and competent courts

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- This site is governed by Belgian law. Only the courts of the district of Ghent are competent to settle any disputes.

## Privacy policy

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- BHS believes that your privacy is important. While most of the information on this site is available without having to ask the user for personal information, the user may be asked for some personal details. This information will only be used to ensure a better service (e.g. for our customer database, to keep users informed of our activities, etc.). The user may, free of charge and on request, always prevent the use of his personal details for the purposes of direct marketing. In this regard, the user should contact BHS, via [info@bhs.be](mailto:info@bhs.be). Your personal details will never been transferred to any third parties (if this should occur, you will be informed).
- In accordance with the law on the processing of personal data of 8 December 1992, the user has the legal right to examine and possibly correct any of his/her personal details. Subject to proof of identity (copy of the user's identity card), you can via a written, dated and signed request to

Seauton  
Vaartdijk 3, bus 2, 3018 Wijgmaal, Belgium  
VAT: BE 0464 882 990

or via [info@bhs.be](mailto:info@bhs.be), receive free of charge a written statement of the user's personal details. If necessary, you may also ask for any incorrect, incomplete or irrelevant data to be adjusted.

- BHS can collect non-personal anonymous or aggregate data such as browser type, IP address or operating system in use or the domain name of the websites that led you to and from our websites, ensuring optimum effectiveness of our websites for all users.
- Your information is processed on the basis of the following legal principles:
  - Your permission;
  - The processing is necessary for the execution of an agreement to which you are a party or, at your request, to take measures to conclude an agreement;
  - The processing is necessary in order to comply with a legal obligation to which BHS is bound as the party responsible for processing;
  - The processing is necessary in order to protect your vital interests or those of another natural person;
  - The processing is necessary for the fulfilment of a task in the general interest or for the fulfilment of a task assigned to BHS as the party responsible for processing in the context of the execution of public authority.

- Processing purposes
  - o BHS processes your personal data solely for the following purposes:
    - o To enable BHS to communicate with you;
    - o To enable you to learn about and use BHS's services;
    - o To direct advertisements to you;
    - o For the performance of contracts.
- Personal data that is collected
  - o BHS collects personal data that you share via the BHS website and BHS – Hemato Knowledge Hub website, when registering for the newsletter, filling in the contact form, by telephone, e-mail, by filling in questionnaires on the BHS websites or via other media.
  - o BHS also uses technical resources including cookies (see - "Use of cookies" concerning this).
  - o BHS processes only that personal information that is necessary, relevant and sufficient for the substantiation of the processing purposes. Personal information is information that makes it possible to identify you as a user. This concerns primarily the following information:
    - Contact information such as name, address, e-mail address, company or employer, telephone number;
    - A copy of the correspondence between you and BHS;
    - Information about your visit and the resources that you use for this.

### The use of cookies

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- During a visit to the site, cookies may be placed on the hard drive of your computer. This is only in order to ensure that our site is geared to the needs of users returning to our websites. These tiny files known as cookies are not used to ascertain the surfing habits of the visitor on other websites. Your internet browser enables you to disable these cookies, receive a warning when a cookie has been installed or have the cookies removed from your hard disc. BHS uses cookies that help us to know and to remember your preferences based on your previous and current activity on the websites. In this manner, BHS can offer you better services and it provides BHS with better insight into the use of its websites. BHS also uses cookies to collect aggregated information about the traffic on the site and about interaction with the site so that they can offer you a better websites experience and better instruments in the future. In this manner, BHS can keep its websites and platform up-to-date and respond to your interests and needs.
- More particularly, BHS collects the following data:
  - o Information including the complete clickstream to, via or from its websites (including the date and time); services that you have viewed or for which you have searched; the response time for a given



page, download errors, the duration of the visits to particular pages, information about the interaction with the page in question (such as scrolling, clicking and mouse movements), along with methods that are used to leave the page;

- Technical information including the Internet Protocol (IP) address that is used to connect your computer to the internet, your login information, browser type and version, the time zone configuration, browser plug-in types and versions, the operating system and platform.
- BHS can conclude agreements with third-party service providers to gain better insight into the visitors to its websites. These service providers are then the actual processors of the personal information. BHS makes use of Google Analytics as processor, among others. These processors may not use the information that they collect for BHS except to help BHS, at its request, to initiate and improve its activities further.
- BHS collects statistics with the assistance of Google Analytics. Google Analytics shall not store any personal data. It saves only anonymised data such as connection time, the device use, location,...Google may use the personal data collected for its own purposes, in which case it acts as the party responsible for processing. Google's privacy policy can be viewed [here](#).

## Security

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- BHS makes all reasonable efforts to secure your personal data. Should a breach concerning your personal data nonetheless occur despite these efforts, a breach that is likely to represent a considerable risk to the rights and freedoms of natural persons, then BHS shall inform you of this immediately, unless:
  - BHS has taken appropriate technical and organisational protective measures and these measures have been applied to the personal data to which the breach relates;
  - BHS takes measures after the fact to ensure that the substantial risk is unlikely to recur;
  - Such a notification would require an unreasonable effort on the part of BHS, in which case a public notification or similar measures are sufficient.
- As soon as BHS becomes aware of any such breach, it will provide you with at least the following information without unreasonable delay:
  - The nature of the breach in connection with the personal data;
  - The name and contact information of the officer for data protection or another contact point;
  - The likely consequences of the breach;
- The measures – either proposed or taken – to address the breach and to limit any possible deleterious consequences.

## Your rights

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- BHS shall do everything possible to ensure that personal information is processed in accordance with legal requirements. The processing takes place with particular attention to the honest and justified way in which this is done, with an eye to well considered, expressly described and justified purposes. BHS shall ensure that the processing activities take place solely in a sufficient, relevant and non-excessive manner.
- Moreover, you have various rights assigned to you by the privacy law.

- **VIEWING RIGHT**

You have the right to know whether BHS processes your personal data, along with the purposes for which it does so, how long your personal data is retained, which categories of personal data are processed and to which categories of recipients this personal information is provided.

- **RIGHT TO RECTIFICATION**

You can request the improvement of incorrect information and provide a supplement for incomplete personal information.

- **RIGHT TO DELETION OF DATA**

You have the right to have personal data removed if:

- o The personal data is no longer required for the substantiation of the processing purposes;
- o You rescind your permission and there are no other grounds for the processing;
- o You lodge an objection to the processing, direct marketing activities or automated decision-making;
- o The personal information is illegally processed;
- o The personal information must be erased in order to comply with a legal obligation on the part of BHS pursuant to European Union law or member state law;
- o The personal data is collected in connection with an offer from the information society.

The request for removal can be refused on the basis of the exercise of the right to freedom of opinion and information, legal obligations, for reasons of general interest in the area of public health or in the context of scientific or historic research, or for the initiation, exercise or substantiation of legal proceedings.

- **RIGHT TO LIMITATION OF THE PROCESSING**

You have the right to request that BHS limit the processing if:

- You dispute the accuracy of the personal data during a time period in which BHS is able to check its accuracy;
- The processing is illegal and you object to the erasure of the personal data and, instead of this, request a limitation of its use;
- BHS no longer needs the data for the processing purposes, but you need the information for the initiation, exercise or substantiation of legal proceedings.

If the processing is limited, BHS may use your personal data, with the exception of its storage, solely with your permission, for the initiation, exercise or substantiation of legal proceedings, for the protection of the rights of another natural person or legal entity, or for pressing reasons in the general interest for the European Union or for a member state.

If the limitation of the processing is to case, BHS will inform you of this beforehand.

#### - **RIGHT OF TRANSFERABILITY**

You have the right at all times to obtain the personal data applicable to you in a form that is structured, customary and readable by a machine. You can also request BHS to send this data directly to another party responsible for processing if this is technically possible.

#### - **RIGHT OF OBJECTION**

You can also lodge an objection to the processing of your personal data due to pressing and justified reasons related to your particular situation. You can lodge this objection against:

- The processing on the basis of fulfilment of a task in the general interest or of a task assigned to BHS in the context of the execution of public authority;
- The processing in support of the justified interests of BHS or of a third party, unless BHS's justified grounds take precedence over your interest, rights and freedoms or if they relate to the initiation, exercise or substantiation of legal proceedings;
- Every form of direct marketing, including profiling related to this.

#### - **RIGHT TO COMPLAIN**

You have the right to submit a complaint to the supervisory authority, more particularly, the authorised Belgian authority, if you believe you have noted a breach concerning the processing of your personal data.

- **EXERCISING YOUR RIGHT**

BHS takes all measures necessary to allow you to exercise your rights without cost. However, if a request is apparently unfounded or appears to be excessive (e.g. due to its repetitive character), then BHS retains the right to charge a reasonable compensation or to refuse the request.

In order to exercise your rights, you must send a dated and signed request to BHS at the address or e-mail address included in the preamble. With this request, you must include a proof of identity, preferably a copy of your ID card.

If your request complies with all of the conditions, then BHS is obliged to respond to this within 30 days after receiving it. This deadline can be extended by two months in accordance with the complexity of your request.

Should BHS decide not to honour your request, then BHS shall inform you of this within 30 days, with a statement of the reasons that have led to not honouring your request.

You can always submit a complaint to a supervisory authority or lodge an appeal with the courts if you do not agree with BHS's decision.

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### **Retention period for personal data**

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- BHS retains your personal information until 5 years after the end of the agreement/the most recent contact, unless a longer retention period is either legally required or necessary.

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### **Permission**

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- By continuing to use the websites, you will be considered to have accepted this privacy policy. This implies that you agree to BHS's using the data collected in the context of its processing purposes.
- You have the right to rescind your permission at all times for the processing that is based on this permission. This rescission is without prejudice to the legality of the processing based on the approval prior to the rescission.
- You can exercise this right as described in this privacy policy.